



# CalARVC's Spring RV Park Day

April 2nd & 3rd  
49er Village RV Resort  
Plymouth - CA

## Tentative Topics



Is it Customer Service or Customer Experience? Ask the RV Park panel of experts!

The electrical Customer Experience and your park.

Ask the Attorney about the Split Roll Initiative.

What does your online presence say about your Customer Experience?

Tents 4 Troops—How to get involved.

Sustainability and the Customer Experience

Ask HCD! Or Landscape Maintenance

## Interested in becoming a Sponsor?

Your industry support allows for a greater audience by maintaining a reasonable registration fee for our members thereby providing more opportunity for profitable return. All supporters of RV Park Days are recognized as sponsors and will be provided additional designation in the buyers index.

Registration for ONE RVPD is included for all sponsorships at \$500 or more.



Sustainability Challenge

Poker Park Tour with Wine and Beer tastings



Join us by the campfire for the Gourmet S'mores Bar!



## What is Reverse Polarity?

Simply put, it's when the hot wire and neutral wire have been swapped which can cause exterior skin heating creating a shock hazard for the guest and a liability issue for the park.



Join us for our early bird workshop with Utility Supply Group's Wade Elliott!

Tuesday April 2nd  
3:00pm to 4:30pm

Hosted By:

## Accommodations:

**49er Village RV** | 18265 CA 49 | Plymouth | CA | 95669  
Park models and RV Spaces available.  
Ask for CalARVC Rates. Call Becca Redmond at 209 245 6981

**Shenandoah Inn** | 17674 Village Dr | Plymouth | CA | 95669  
Use CODE—RV or Call Ken @ 209 245 4491



For up to date info as it becomes available check in at [CalARVC.org/spring2019RVPD](http://CalARVC.org/spring2019RVPD) or call us at 530.885.1624